Bangalore Electricity Supply Company Limited

(Wholly owned Government of Karnataka Undertaking)

Office of the
General Manager (ICT & MIS)
5th Floor, Belaku Bhavana
Corporate Office -560001

CORRIGENDUM, AMENDMENT & CLARIFICATION

Sub: Corrigendum and Clarifications for the Tender invited for Providing **"Comprehensive Consultancy Services for BESCOM**"

Ref: Tender Enquiry No. BESCOM/2025-26/SE0390 dated:28.11.2025.

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Subsequent to the queries raised by the prospective bidders during pre-bid meeting held on 10.12.2025, the following Corrigendum, Amendment and Clarifications are issued as below:

A. CORRIGENDUM

The Following clauses are amended as below:

Sl.No	Clause No/ Page No.	As Existing	As Amended
1	**1.0 PRE-QUALIFYING CRITERIA Sl. No. 3, 4,5,6,7** **(AND)** **2.0 QUALITY AND COST BASED SELECTION (QCBS CRITERIA) Sl. No. 1,2,3,4** **Pg. No. 9 to 15**	**Documents to be uploaded:** Contract order/ Contract agreement/ Detailed Work Award along with satisfactory work completion certificate issued by an officer not below the rank of Executive Engineer/ equivalent rank.	**Documents to be uploaded:** Contract order/ Contract agreement/ Detailed Work Award along with satisfactory work completion certificate issued by an officer not below the rank of Executive Engineer/ equivalent rank **(OR)** Work Order and certificate from the respective organizations and/ or Certificate from CA as proof of having provided or providing services for projects of desired value and scope of services.
2	**1.0 PRE-QUALIFYING CRITERIA Sl. No. 4** **Pg. No. 10**	The bidder shall have provided IT Consultancy services for at least ONE integrated IT project to any Public Power Distribution Utility in India during the last five Financial Years i.e., 2020- 21, 2021-22, 2022-23,2023-24 &	The bidder shall have provided IT Consultancy services for at least ONE integrated IT project to any Public Power Distribution Utility in India during the last five Financial Years i.e.,

		2024-25 involving following sub-projects: 1)GIS 2)Revenue Management System(Metering, Billing , Collection, New Connection, Disconnection and Dismantling) 3)ERP 4)MDM/MDAS 5) Customer Care 6)Own Data centre & Cloud based DRC operations	2020- 21, 2021-22, 2022-23,2023-24 & 2024-25 involving following sub-projects: 1)GIS 2)Revenue Management System(Metering, Billing , Collection, New Connection, Disconnection and Dismantling) 3)ERP 4)MDM/MDAS 5)Customer Care 6)Data centre/DRC
3	**2.1. Technical Evaluation Criteria** **Pg. No. 13**	At least Graduate or equivalent in the relevant domain specific graduation from a recognized University or Institution Minimum 12 Years work experience in **ERP projects with at least at least 3 projects in power sector.** Should be well-versed of Government policy/welfare schemes / trends around Indian Power Sector in areas of Oracle ERP implementations. Knowledge of ERP platforms (SAP, Oracle, Microsoft Dynamics, etc.). is an added advantage. Minimum **3 years of Experience in Government / Public Sector.** Should have successfully delivered at least **4 projects in areas of ERP.**	At least Graduate or equivalent in the relevant domain specific graduation from a recognized University or Institution Minimum 12 Years work experience in **ERP projects with at least 3 projects in Power /Public sector.** Should be well-versed of Government policy/welfare schemes / trends around Indian Power Sector in areas of Oracle ERP implementations. Knowledge of ERP platforms (SAP, Oracle, Microsoft Dynamics, etc.). is an added advantage.
4	**4.0 SERVICE LEVEL REQUIREMENTS** **4.1. SLR for DEPLOYMENT AND**	Technical consultants/SMEs/need basis resources within 7 days on intimation and within 7 days in case of replacement failing which the following penalties will be applicable:	Technical consultants/SMEs/need basis resources within 15 days on intimation and within 15 days in case of replacement failing which the following penalties will be applicable:

	REPLACEMENT OF RESOURCES **Pg. No. 61-62**	• Deployment within 7 days from the date of Confirmation by BESCOM-None. • Deployment between 7-15 days from the date of Confirmation by BESCOM-Rs.1500 per day per resource. • Deployment beyond 15 days from the date of Confirmation by BESCOM-Rs.2500 per day per resource.	• Deployment within 15 days from the date of Confirmation by BESCOM-None. • Deployment between 15-21 days from the date of Confirmation by BESCOM-Rs.1500 per day per resource. • Deployment beyond 21 days from the date of Confirmation by BESCOM-Rs.2500 per day per resource.
5	**Section 6** **6.2 GCC** **9.0** **Pg. No. 78**	9.0 GUARANTEES & LIABILITIES. 9.1 Guarantee/warranty The consultant shall bear in mind that time is the essence of the Contract. If the consultant fails to complete the Scope of Work of the Project or any part thereof limited to the extent of work that will be carried out by the firm for "Availing Comprehensive Consultancy Services for BESCOM" during the 36 months, within the timeline defined in the contract, BESCOM shall recover from the consultant as Liquidated Damage (LD) for such default and not as a penalty, without prejudice to BESCOM's other remedies under the Contract, the Liquidated damages are as defined in GCC Clause 40 FIRM'S DEFAULT/LIQUIDATED DAMAGES.	9.0 GUARANTEES & LIABILITIES. 9.1 Guarantee/warranty The consultant shall bear in mind that time is the essence of the Contract. If the consultant fails to complete the Scope of Work of the Project or any part thereof limited to the extent of work that will be carried out by the firm within the timeline defined in the contract, BESCOM shall recover from the consultant as Liquidated Damage (LD) for such default and not as a penalty, without prejudice to BESCOM's other remedies under the Contract, the Liquidated damages are as defined in GCC Clause 40 FIRM'S DEFAULT/LIQUIDATED DAMAGES.
6	**Section 1.0, Sl.no 7** **Page No.11** **2.1. Technical Evaluation Criteria Sl.no 4** **Page No.15**	The bidder shall have experience in at least one project as PMU/PMC/PMA in Public Power Distribution Utility in Karnataka during the last five Financial Years i.e., 2020-21,2021-22,2022-23, 2023-24 & 2024-25.	The bidder shall have experience in at least one project as PMU/PMC/PMA in Public Power Distribution Utility in India during the last five Financial Years i.e., 2020-21,2021-22,2022-23, 2023-24 & 2024-25.

B. AMENDMENT

Sl. No	Clause No/ Page No.	As Existing	As Amended
1	**1.3. CONTRACT PERIOD** **Page No.50** **6.3 III. SPECIAL CONDITIONS OF CONTRACT-Clause No.2.4** **Page No.92**	BESCOM reserves the right to extend the contract by an additional two-year basis (i.e. 2 + 1 +1). For the extended period, increment is provisioned, and it will be determined as per the consumer price index on 1st April of the financial year after the completion of the 2 years.	BESCOM reserves the right to extend the contract by an additional period of two years on a year-to-year basis (i.e., 2 + 1 + 1), subject to mutual consent on period of extension and cost.

C. CLARIFICATION

Sl. No.	Clause No/ Page No.	Clarification Sought	BESCOM Response
1	**2.1. Technical Evaluation Criteria, I** **Pg. No. 13**	Bidder's Experience [including both ongoing (should be equal to or more than 1 year) or completed projects] - (Total 125 marks)	Ongoing Projects equal to or more than 1 year shall be submitted subject to the conditions of furnishing satisfactory work completion certificate for specific duration/period issued by respective organization.

All the other terms and conditions mentioned in tender remain unaltered.

Sd/-
General Manager
ICT & MIS, BESCOM